

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 19th day of August' 2021

C.G.No.8/2021-22/Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri.Y. Sanjay Kumar

Sri. K.R.S. Dharmagnani

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Member (Finance)

Independent Member

Between

P. Veeraiah,
Peddasettypalli,
G.V. Satram,
Mydukur (M),
Kadapa Dt.

Complainant

1. Assistant Accounts Officer/O/Mydukur
2. Dy.Executive Engineer /O/Mydukur
3. Executive Engineer/O/Mydukur

Respondents

ORDER

1. The case of the complainant is that AGL service connection was released in the name of GadamsettyChenchaiah S/o. ChinnaSubbaiah about 45 years back in Peddasettypalli (V) in Krishnagopalapuram 11 KV line under 33/11 sub-station, G.V. Satram with service. No.36 for 5 HP and presently having 12.5 HP. In October '2020, AE/Mydukur directed the staff of G.V. Satram to collect copies of Aadharcard , house service number, CC bills for linking up Agriculture services. When he went to office at G.V. Satram for payment of CC bill, he came to know that Agriculture service No. 36 was not linked with house service. He was also informed that the AGL service is showing the names of P. Veeraiah and G. Chennaiah. He requested that the Service Number. 36 is in the name of P. Veeraiah and requested to link up to his house number. When he met AE and explained to him, he stated that he will verify the records and do

DESPATCHED

DATE 19/08

the needful. AE informed that service number.36 belongs to G. Chennaiah only. Hence he was constrained to file this complaint.

2. Respondents filed joint written submission stating that as per the instructions of higher authorities staff collected the documents from Godlaveeti Chinnaiah, Peddasettypalli (V) Mydukur for service No.2611323000036 and the same was entered in online DBT scheme and submitted to AAO/ERO/APSPDCL/Mydukur for name correction from G. Chennaiah to Godlaveeti.Chennaiah as per Aadhar Card. Later complainant approached Mydukur section office along with some other persons by stating that SC NO.2611323000036 belongs to G. Chennaiah and he brought land from G. Chennaiah and service do not belongs to Godlaveeti.Chinnaiah . He had also shown one pass book with 10 HP contracted load for USC No.2611323000036 and some entries prior to 2004.Then AE informed that Service No. 2611323000036 is not in the name of G. Chennaiah but it is in the name of G. Chennaiah as per the records. Then AE /O/Mydukur enquired Sri. Godlaveeti Chinnaiah regarding the service, the consumer replied that he has paid the deposits and concerned staff given SC No. 2611323000036. He was paying bills regularly and showed some receipts of the bills paid by him against service No.2611323000036 from the year 2008. The same was explained to complainant. Thereafter complainant paid Rs.3,000/- on 18.10.2020 against service No.2611323000036 and submitted the paid bill to change the name.

Then AE/O/Mydukur entertained some doubts:

1. Why the consumer paid an amount of Rs.3,000/- on 18.10.2020 to the service No. 2611323000036 which is already having negative closing balance.
2. Consumer is stating that service No. 2611323000036 was taken for 5 HP service 45 years back but in the pass book it is shown as 10 HP which is

not matching. (Note: there is no need of 10 HP motors in 45 years back. They have only 3 HP and 5 HP as there is sufficient ground water.)

3. There is no signature of issuing authorities in the pass book.
4. If the complainant purchased the land then why can't effect title transfer to service No. 2611323000036.
5. Why complainant not paid single rupee for service No. 2611323000036 from year 2004 to Oct' 2020.
6. Is there any mention in the documents regarding service number. 2611323000036 for which complainant replied in negative.

The complainant reacted and threatened to file a case in court. AE replied that without proper evidence they cannot change the name.

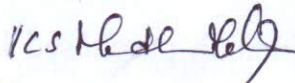
Godlaveeti Chinnaiah also not shown payment of deposits but he showed payment of bills from the year 2008 and there is only difference in the name is "G. CH'E'NNAIAH" as G. CH'I'NNAIAH hence it is effected as spelling correction . Complaint may be rejected.

3. Personal hearing through video conferencing was conducted on 22.07.2021. Heard both complainant and EE/O/Mydukur. Complainant represented that land originally with AGL service No. 2611323000036 belongs to one Gadamsetty Chenchaiyah S/o. Chinna Subbaiah and it was purchased by his father Perugu .Veeraiah but service Number 2611323000036 was not got transferred in the name of his father. G. Chinnaiah purchased land about 12 years back. So the AGL service No. 2611323000036 was released about 45 years back certainly does not belong to him. After hearing both parties EE/O/ Mydukur was instructed to inspect the fields, conduct inquiry and file report.

4. Accordingly EE/O/Mydukur filed report dt : 31.07.2021 stating that the Service No.2611323000036 of N. Peddasettypalli Distribution belongs to G. Chenchaiyah but not to G. Chinnaiah.
5. Thereafter secretary of the forum on 04.08.2021 at 2.00 P.M. contacted the complainant and he informed that he will file an application for transfer of name.
6. In view of the report Respondents are directed to correct the name for Service No. 2611323000036 as per the findings of EE/O/Mydukur.
7. Complainant is claiming that his father Veeraiah purchased the land from Gadamsetty. Chenchaiyah. Had complainant's father or complainant got name transferred for this service No. after purchase, this problem would not have occurred at all. Complainant without getting the service No.2611323000036 transferred in his name as per the prescribed procedure is not entitled to link that service with his service connection. So he is advised to submit the relevant necessary documents for change of name for service Number. 2611323000036 before the concerned authorities and if any such application is filed, the concerned authorities shall dispose of his application in accordance with the prescribed procedure as early as possible.
8. Accordingly the complaint is disposed off.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 19th August'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to

Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.